



**Specialist
Pharmacy
Service**

NHS

Rising to the WHO Medication Without harm Challenge

Supporting Resources from MUS

**The first stop
for professional
medicines advice**

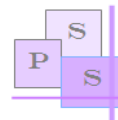
www.sps.nhs.uk



High risk situations – prioritising high-risk patients

Clinical prioritisation

<https://www.sps.nhs.uk/articles/prioritising-pharmaceutical-care-delivery-at-ward-level-a-resource-for-pharmacy-managers-working-in-inpatient-settings/>




East & South East England Specialist Pharmacy Services
East of England, London, South Central & South East Coast
Medicines Use and Safety

Prioritising pharmaceutical care delivery at ward level: a resource for pharmacy managers working in inpatient settings

Aim:

To bring together methods and resources which support individual pharmacists or pharmacy teams to prioritise and deliver pharmaceutical care at ward level in a way which maximises patient outcomes and staff skill mix in order to meet the specific needs of the organisation

Objectives:

- To ensure patient safety is paramount
- To bring clarity to the roles of pharmacy teams working on wards
- To prioritise the time spent at ward level in order to deliver maximum patient benefits
- To provide a rational and defensible basis for prioritising pharmacy service delivery
- To identify patient outcome measures that could be used to reflect the contributions of pharmacy services in line with 'Transparency in Outcomes- A Framework for the NHS' ([link](#))

High risk situations – prioritising high-risk patients

For its update the prioritisation resource needs more examples:

- Tools/procedures for prioritising clinical pharmacy service delivery
- Tools/procedures for targeting higher-risk patients (including electronically)
- Using ePMA to target patients

Send your contributions to jane.hough4@nhs.net



Transitioning Care/Clinical Handover

Medicines Reconciliation Best Practice Guide

<https://www.sps.nhs.uk/articles/medicines-reconciliation-best-practice-resource-and-toolkit/>

Discharge Audit

<https://www.sps.nhs.uk/articles/a-collaborative-audit-on-the-quality-of-medication-related-information-provided-when-transferring-patients-from-secondary-care-to-primary-care-and-the-subsequent-medicines-reconciliation-in-primary-c/>

Green Bags to move medicines safely

<https://www.sps.nhs.uk/articles/moving-medicines-safely-implementing-and-sustaining-a-green-bag-scheme/>

OPAT

<https://www.sps.nhs.uk/articles/community-iv-therapy-referral-standards/>



Polypharmacy

De-prescribing

<https://www.sps.nhs.uk/articles/polypharmacy-oligopharmacy-deprescribing-resources-to-support-local-delivery/>

Resources to support local delivery

<https://www.sps.nhs.uk/articles/polypharmacy-oligopharmacy-deprescribing-resources-to-support-local-delivery/>

Medicines-related conversations and changes to informed consent

<https://www.sps.nhs.uk/articles/publications-medicines-related-conversations-changes-to-informed-consent/>

Polypharmacy

Meeting with AHSNs in July 2017

<https://www.sps.nhs.uk/meetings/tackling-polypharmacy-stopping-medicines-safely/>



Medicines Use and Safety Resources Guide

March 2017

Popular Resources

	Evidence base	Guidance/ Checklist	How to implement	Practice examples	Audit tools & reports
<u>Acute Kidney Injury: Community pharmacy audit results</u>	✓				✓
<u>Anticoagulation: Warfarin & DOAC consultation for people with aphasia</u>			✓	✓	
<u>Atrial Fibrillation: Medicines Optimisation in AF</u>	✓		✓	✓	✓
<u>Community IV Therapy Referral Standards</u>		✓	✓		
<u>CQC: How to prepare for a CQC Inspection</u>		✓	✓	✓	
<u>CQUINs and Quality Indicators</u>				✓	
<u>Delayed & Omitted Medicines: Resources to reduce incidence</u>			✓	✓	
<u>Developing Contracts for pharmacy support - CHS</u>		✓	✓		
<u>Dysphagia: Supporting patients with swallowing difficulties</u>		✓	✓	✓	
<u>Gabapentin and pregabalin audit results - Prisons</u>	✓				✓
<u>Green Bags</u>		✓	✓	✓	✓
<u>Headlines from major studies EQUIP, PINCER, PRACTICE</u>	✓				
<u>Heart Failure: Using data to assess the quality of care in heart failure</u>		✓	✓	✓	
<u>Interventions by pharmacy in Community Hospitals</u>	✓				✓
<u>Medicines in Commissioning Resources</u>		✓			
<u>Medicines Reconciliation: Transfer from 2^o to 1^o care - audit results</u>	✓				✓
<u>Medicines Reconciliation: Best Practice Resource Toolkit</u>	✓	✓	✓	✓	✓
<u>MSO: Medication Safety Officer Handbook</u>		✓	✓	✓	
<u>MSO: Resources for MSOs</u>			✓	✓	
<u>NSAIDs: Community pharmacy audit results</u>	✓				✓

Medicines Use and Safety Update

September 2017

[Recent Resources](#)

[Collaborative Audits](#)

[Work in Progress](#)

[Network Events](#)

[Publications](#)

(Click to jump to any of the above hyper-linked topics)

NEW: Pharmacy support for people with sight loss

In the UK, there are more than two million people affected by sight loss; one in five people aged over 75 years has uncorrectable sight loss. The MUS Team along with the Royal National Institute of Blind People and Moorfields Eye Hospital have worked together to provide a number of [resources](#) to help you support these people. More information about how to put this into practice can be found in the Pharmaceutical Journal [article](#) which accompanies this work.

NEW: Consultant Pharmacist Map

We announced the launch of the Consultant Pharmacist [toolkit](#) in our last newsletter. We have since worked with RightCare to produce a map of the current consultant pharmacist posts and specialties across England.

NEW from UKMi: What naloxone doses should be used in adults to reverse urgently the effects of opioids or opiates?

This updated UKMi Medicines [Q&A](#) clarifies the various dosing regimens available for naloxone in practice, and the factors that should be considered in balancing the need for treatment against the risk of inappropriate use.

Healthcare Safety Investigation Branch

The [Healthcare Safety Investigation Branch](#) (HSIB) became operational on 1 April 2017 with the purpose of improving patient safety through effective and independent investigations.

Network Events

Our next network event **Rising to the WHO's "Medication without harm" challenge** is on 31 Oct 2017 and will be held in London. It is aimed at all sectors and more information can be found [here](#)

NEW: Tackling Polypharmacy Event - recordings now available [link](#)

Webinar Programme

13 September 2107 - **Implementing Medicines Reconciliation in Secure Environments** with Denise Farmer, Ajbola Gbadebo, Thomas Cox and Andrew Taylor [Register here](#)

Can't find a resource? Find our most popular resources [here](#).

Medicines Use and Safety

The Medicines Use and Safety Network (MUSN) is a group of clinical practitioners from all sectors with the aim of sharing and learning from the experiences of its members – a “do once and share” approach. Learning events are held typically twice a year on topical subjects. The next meeting will be held in the autumn [...]

🔗 **Rising to the WHO "Medication without harm" challenge**

31st October 2017

🔗 **Tackling Polypharmacy: Stopping Medicines Safely**

5th July 2017

🔗 **Improving Medicines Adherence for all patient groups**

6th April 2017

Clinical Pharmacists in the Community Peer Support Group

The Clinical Pharmacists Peer Support Group meeting is a regular facilitated event for pharmacists and technicians involved with undertaking medication reviews for frail older people in community (domiciliary or care homes)

Medicines Use and Safety Team Webinars

The Medicines Use and Safety Team host monthly webinars on the second Wednesday lunch-time at 1pm, lasting approximately 1 hour. Pre-registration for each event is required and details to do this are given for the individual webinars below. Dates and topics coming up are: 8th November – Managing common mental health conditions in pregnancy No webinar in December [...]

🔗 **Managing common mental health conditions in pregnancy**

8th November 2017

🔗 **An update on the influences on medication adherence and recent developments to support patients**

11th October 2017

🔗 **Implementing Medicines Reconciliation in Secure Environments**

13th September 2017

Secure Environments Pharmacy Group

The Secure Environments Pharmacy Group (SEPG) is a network of clinicians (mainly pharmacists and pharmacy technicians) working in secure environments. This includes prisons, immigration removal centres, secure training centres, police custody healthcare and secure

Community Health Services

The Community Health Service (CHS) network is a group of practitioners (providers and commissioners) with an interest in care provided outside acute settings. The group aims to share learning and good practice, with an emphasis on practical solutions. Learning events are held each year. To join CHS email LNWH-tr.MUS-SpecialistPharmacyService@nhs.net

🔗 **Productivity, Quality and Safety in Community Health Services**

22nd June 2017

🔗 **Supporting Patients with a Learning Disability and their Carers – What non-specialists need to know**

20th September 2016

🔗 **Supporting Respiratory Patients & Medicines Optimisation in CHS**

7th June 2016

Older Peoples' Network

The Older Peoples' Network (OPNet) is a group of pharmacy practitioners from all sectors working with Older People at an operational level with the aim of sharing and learning from the experiences of its members – a “do once and share” approach. Typically one learning

Community Pharmacy Oral Anticoagulant Safety Audit

This audit has been developed with help and support from the following organisations:

- Community Pharmacy Patient Safety Group
- PharmOutcomes
- Pharmaceutical Services Negotiating Committee
- Day Lewis Pharmacy
- NHS Improvement





Implementing NPSA requirements: Anticoagulant Therapy resource pack

- Developed in 2010
- We are updating
- We need your support
 - Current protocols
 - Audits
 - Electronic systems
 - Share with colleagues
- Contact us via

LNWH-tr.MUS-SpecialistPharmacyService@nhs.net



Implementing NPSA Requirements: Anticoagulant Therapy



A Resource to Support the Implementation of NPSA recommendations:
• Patient Safety Alert 18: Actions that can make anticoagulant therapy safer



Contact to join Networks to receive newsletter and notifications about resources/meetings and webinars:

LNWH-tr.MUS-SpecialistPharmacyService@nhs.net

Or check the SPS website at

www.sps.nhs.uk