Audit and Patient Group Directions

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The first stop
for professional medicines advice

www.sps.nhs.uk
Could this be your Organisation?

We looked at these policies and saw there were no authorising signatures on any of the PGD documents. This meant that the documents were invalid and therefore staff were administering medicines without authorisation. This was contrary to the guidance provided by the Medicines and Healthcare products Regulatory Agency (MHRA) and the National Institute for Health and Care Excellence (NICE).

Acute Trust  Sept 2015
Could this be a GP Practice in your CCG?

Two of the PGDs, we looked at, had been signed by the practice manager. National guidance state that a PGD must be adopted in the practice by a GP.

CQC Report GP Practice
Published Oct 2015
Could this be your Organisation?

Although the PGD’s were in date, these were not signed as per the trust policy by any staff using the PGD to administer the eye drops. We raised this with the trust who provided us with further information; the PGD’s received were for two of the three drops currently being administered. The documents were updated in 2009, but there was no implementation or review date, there were no signatures on these documents.

Acute Trust August 2015
Could this be your organisation?

In ophthalmology, a patient specific direction was developed under a patient group direction and healthcare assistants were administering eye drops. This was not in line with the medicines legislation and best practice guidance.

CQC Report Acute Organisation
Published Apr 2015
Could this be your Organisation?

PGDs had been highlighted as a risk for the department as it had been identified that these had gone out of date. Authorisation had been given for an extension on the current PGDs and new ones were being re-written. Some had been authorised by the PGD committee and were waiting allocation and it was aimed that the remainder would be completed by September 2016. The tests for those who were using PGDs were under review and once they had been completed all eligible staff would retake them.

Urgent & Emergency Services,
Acute Trust  July 2016
Could this be your organisation?

Staff generally followed established patient pathways and national guidance for care and treatment. However, they did not always complete pain assessments and band five nurses were not authorised to administer oral pain relief under the trust’s patient group directions (PGD). This meant patients sometimes experienced a delay in pain relief.

Acute Trust  April 2017
What could you audit?
Group Activity

- Individual
- Service
- Organisation
- Audit Offers
Discussion
Useful Links

NICE baseline assessment tool
https://www.nice.org.uk/guidance/mpg2/resources

SPS website PGD Audit tool examples
https://www.sps.nhs.uk/?s=&cat[]=4&cat[]=3238&cat[]=8

HQIP Quality improvement methods tools