

# Quality and Risk Management Group

## \*Highlights\*

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Meeting held 22nd April 2021

### Resources

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#### *National Centre for Complementary and Integrative Health (NCCIH)*

Following assessment it was agreed that this US [resource](#) would be added to the ERL (free). It is a patient focussed resource but also it contains a useful section for healthcare professionals linking to US guidance.

#### *Lexicomp Natural Medicines*

This was assessed as being a useful resource. However, as Lexicomp Natural Medicines is only available as part of a Lexicomp package, it was decided not to add this resource to the ERL as a standalone resource. If your centre already subscribes to Lexicomp then this natural medicines resource is worth consideration.

#### *Herbmed American Botanical Council*

This [resource](#) does not offer much value over existing resources in the area; it will not be added to the ERL.

#### *Neonatal and Paediatric Pharmacists Group (NPPG)*

The [NPPG](#) website is being added to the ERL (free) as a source of valuable information regarding paediatric pharmacy practice. Useful positions statements including 'Choosing an Oral Liquid Medicine for Children' can be found [here](#).

#### *Critical Illness*

This [resource](#), which can be accessed via Medicines Complete, was assessed and it was agreed that it is too specialist to be recommended to the wider network. However, if your centre deals with a large number of critical care enquiries it may be worth considering as an additional, complementary resource as it contains both evidence-based and expert opinion, as well as drug dosing information.

### Work In Progress

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#### *Resources undergoing assessment*

- Vademecum Metabolicum
  - Moorfield's Manual of Ophthalmology
  - Oxford Handbook of Ophthalmology
  - Moorfield's Pharmacists Handbook (reassessment)
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### ***Documenting Enquiries using MiDatabank***

This document is in the final stages and will be published shortly.

### ***Key Performance Indicators***

Revised KPIs for Medicines Information are currently being reviewed.

### ***Paid and Free Essential Resource Lists***

Work to improve the use and value of these resource lists to the network is underway, with more information to follow.

### ***Tertiary Resources***

A narrative document outlining the pros and cons of some tertiary resources that may be accessible either through MI subscriptions or through wider organisation subscriptions is being compiled and is being finalised.

### ***The Cumberledge Report***

High workload has delayed this project, however this remains on the group's workplan.

## **Incident Reporting in Medicines Information Scheme (IRMIS)**

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If you haven't already, let us know your views on if, and how, you use the IRMIS reports and how useful you find the information contained within them. Please take a few minutes to provide us with your feedback by following this [link](#).

- In this quarter's report there were a number of issues relating to IT, which were not deemed part of the IRMIS remit. However, the following general guidance is useful to note: Ensuring that continuity plans are up to date and include how to deal with IT failures can prevent issues in the event of power-cuts, VPN or software problems.
- If your local IT department can't help, try the software provider (for example, CoAcS or Medicines Complete).

Please continue to report any near misses or errors your centre may experience. These can be valuable learning tools for the wider network. Any reports can be made [here](#).

## **Contact**

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