



Pharmacy Procurement Induction Programme

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Purpose of Today

Today's session will provide you with an understanding of our new induction programme and how it can support procurement practices within your organisation.

- 1. Introduce the induction programme
 - Overview of the comprehensive training resource designed for pharmacy procurement teams
- 2. Explain development rationale
 - Understanding why this programme is essential for the NHS pharmacy sector
- 3. Describe how the programme was created and tested
 - How staff feedback and collaboration shaped the final programme
- 4. Demonstrate Practical Use
 - Real-world application and implementation strategies for your teams
- 5. Benefits and Q&A Opportunity
 - Address your questions and discuss specific implementation challenges





Why This Matters

Pharmacy procurement isn't just about buying medicines; it's about safeguarding patient care whilst managing complex regulatory and financial responsibilities. Therefore, we must ensure every procurement decision is made with confidence and consistency.

Patient Safety First
Safe and timely access to medicines for patients across all NHS Trusts

Standardised Approach
Consistency and standardisation across
all NHS Trusts reduces variation and risk

Regulatory Compliance
Adherence to legislation and NHS
frameworks ensures legal and
operational integrity

Staff Confidence Empowering staff with knowledge and tools for confident decision-making





Rationale for Development

Despite the critical importance of procurement, significant gaps existed in training provision. Therefore, we recognised the need for a structured solution.

Identified Training Gaps

Significant variation in induction and training approaches across different NHS Trusts created inconsistencies in practice and competence levels.

Universal Need

Staff at all levels—from new starters to experienced professionals—required access to structured, consistent learning resources

Strategic Alignment

Programme development aligns directly with NHS transformation priorities and SPS strategic objectives for pharmacy services.

Leadership Support

Enables senior leads to assure competence and capability within their procurement teams confidently





How the Programme Was Created

Recognising these challenges, we began on a collaborative development journey. Therefore, the programme reflects real-world needs and practical expertise from across the NHS.

- Trends and themes questions from Trusts
 Requests from consortia feedback
 - Trusts and Consortia Feedback

Regional Specialist Input

 Observations and experience taken into account

- Reviewed feedback
- Actively listened to comments
- Adapted induction to meet feedback from Focus group.

Focus group review

Practical Design

- Kept the design simple
- Allows adaption for trusts to tailor to local needs.





Programme Overview

The Induction programme covers all essential aspects of pharmacy procurement. Therefore, staff gain complete understanding from safety principles to advanced procurement strategies.

Purchasing for Safety

Core principles of safe procurement practices, risk assessment methodologies, and patient safety considerations in every purchasing decision

MPSC Frameworks

Guidance on Medicines Procurement & Supply Chain frameworks, including navigation and optimal utilisation

Value-based Procurement

Strategic procurement approaches that balance costeffectiveness with quality outcomes and patient value

Inventory Control & Demand Forecasting

Techniques for stock management, demand prediction, and optimising inventory levels to prevent shortages

Mutual Aid Processes

Collaborative approaches to managing supply challenges, including inter-Trust cooperation and emergency procurement protocols

Practical Tools

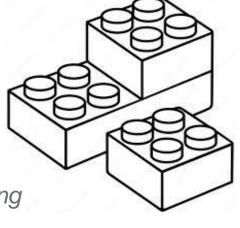
Ready-to-use checklist, along with links to reference materials, documents, and policies.





Key Features

The programme's design prioritises flexibility and accessibility. Therefore, it adapts to diverse learning needs and organisational contexts whilst maintaining consistent quality standards.



"The modular approach means we can tailor training to individual needs whilst ensuring everyone receives the same high-quality foundation."

Modular Format

Use the entire programme or select specific sections based on individual learning needs and organisational priorities

Accessible Language

Clear, jargon-free content suitable for all staff grades, from apprentices to senior procurement managers

Theory Meets Practice

Perfect balance of theoretical knowledge with practical application, ensuring immediate workplace relevance

Real-world Application

For Pharmacy systems, practical examples to help demonstrate how to structure access.





How to Use the Document



Example: New Starter Journey

- Week 1: Introduction to procurement principles and fundamental safety considerations
- Month 1: Comprehensive inventory management and ordering processes
- Ongoing: Continuous reference resource and regular refresher training

Understanding the programme structure is essential for effective implementation. How can teams navigate and utilise this resource?

Clear Section Structure

Logical progression through procurement topics with intuitive navigation and cross-referencing

Section Checklists

Checklists arranged in each section support understanding and practical application

Interactive Elements

Glossary and examples to support the implementation of systems





Benefits

The programme delivers measurable value across all organisational levels. Investment in this training yields significant returns in safety, efficiency, and staff satisfaction.

For Individual Staff:

- Structured learning pathway with clear progression milestones
- Enhanced confidence in complex procurement decisions
- Professional development and career advancement opportunities
- Reduced anxiety when facing challenging procurement scenarios

For Teams:

- Consistent approach across all team members
- Improved team resilience during supply challenges
- Enhanced collaboration and knowledge sharing
- Standardised processes and decision-making frameworks

For Organisations:

- Robust regulatory compliance and audit readiness
- Significantly reduced procurement-related risks
- Improved patient outcomes through reliable medicine supply
- Enhanced reputation and stakeholder confidence





Where do we go from here

Consider your current training gaps, staff development needs, and procurement challenges. How might this programme address your specific organisational context?

Discussion Points to Consider:

- Current training challenges in your organisation
- Specific procurement risks you're managing
- Staff confidence levels and development needs
- Implementation timeline and resource requirements
- Integration with existing training programmes
- Measuring success and impact in your context







Question Time

